Winter WONDERLAND
NOTTINGHAM

# SKY SKATE
# RULES AND REGULATIONS

**The following Rules and Regulations are for your own safety - please ensure that you and ALL members of your party have read them before taking to the ice.**

## PLEASE PAY FULL ATTENTION TO ALL INSTRUCTIONS FROM RINK STAFF AND MANAGEMENT

Skating is undertaken entirely at your own risk. Mellors Group and/or Ice Tech UK will not be responsible for any loss, damage, harm or injury sustained by any skater or spectator. There is an inherent risk of falling on the ice which can be attributed to speed, changes to the ice surface, the skater's ability and/or accidental trips. These can result in a risk of personal injury, to which you fully consent by participating, and for which Mellors Group and/or Ice Tech UK will not be responsible, in the absence of any negligence on their part.

By engaging in skating and/or attending the ice rink area, both skaters and spectators are deemed to have knowledge of, and assume the risk of skating which includes but is not limited to the following:

- Personal injury resulting from collision or contact with other skaters or other individuals who are on the skating surface.
- Personal injuries resulting from falls.

Please ensure you and all members of your party, as appropriate, watch and pay full attention to the tuition video prior to commencing your skating session. This will provide you with essential guidance on how to safely use our ice rink.

Skates are to be put on in the skate change area and skaters must use the seating provided. It is important to consider that skates have sharp blades which can cause injury if not handled/used properly. We advise that skaters be cautious when putting them on and taking them off, for their own safety and for the safety of others. The skate hire building showcases via video how to correctly wear skates and it's important that these are watched. If you are still unsure ask a member of staff. Furthermore, walking in skates can be difficult, we advise skaters to be extra careful at all times, but specifically, on staircases/ramps going to Sky Skate / Bars / Toilets and the children's rink.

- Please skate in an anticlockwise direction, unless directed otherwise.
- Skaters must always obey rink marshals and management instructions.
- Skaters must report all injuries to our medical team on site.
- It is forbidden to smoke/vape anywhere at the ice rink. Smoking areas are provided adjacent to the bars.
- Skates must be worn on the ice at all times. Shoes and general footwear are not permitted on the ice.
- Skaters are not permitted to leave the ice rink area wearing ice skates.
- Skate aids are ONLY permitted to be used on the children's rink.
- For safety reasons, the barriers on Sky Skate are taller than normal barriers. It is recommended that customers have a suitable level of skating competency before using Sky Skate. If you are unsure, please use the ice rinks at the lower level first to skate, without a reliance on using the barrier for your support.
- As part of our security and safety measures, introduced in line with the principles of the Terrorism (Protection of Premises) Act 2025 (Martyn's Law), all bags must be stored in the lockers provided before entering the ice rink. Bags are not permitted onto the ice and must not be left unattended anywhere within the venue.

## ELECTRONIC EQUIPMENT

- Skaters are not permitted to use hand-held games consoles, speakers, or carry large pieces of photographic or video equipment on the ice unless specifically authorised in advance by ice rink Management.
- For your own safety and the safety of others, the use of headphones/earphones is not permitted on the ice, unless used for medical/sensory purposes.
- The use of mobile phones on the ice is permitted only when stationary and it is safe to do so. Management or security have the right to review footage if they have any reason to suspect suspicious activity.

## SAFETY

- Skaters should wear appropriate clothing for the activity and ensure that no clothing restricts their vision or could become a trip hazard for themselves or other skaters. This includes ensuring any potentially loose items or objects.
- Skaters are advised to wear gloves.
- Sitting or climbing on the barriers is strictly prohibited.
- Skaters may not skate in chains of more than 2 people.
- Under no circumstances can any person be carried whilst on the ice.
- We operate a rink side bar where customers can consume alcohol to moderate levels. If management believe that a skater's ability is potentially compromised through alcohol consumption, we reserve the right to immediately remove the skater from the premises in the general interests and safety of all rink users.
- Any person thought to be under the influence of drugs will not be allowed to ice skate. Refunds will not be authorised to anybody under the influence of drugs.
- Anti-social behaviour of any kind will not be tolerated, and those responsible will be instructed to leave the ice rink area, for which no refund will be given.
- Mellors Group and/or Ice Tech UK reserves the right to remove skaters and/or spectators from the ice rink who fail to comply with the rules and regulations.
- Skaters who are asked to leave or are removed from the ice rink area will not be refunded for their session, if breaking these rules and regulations.
- We operate as an outdoor all weather ice rink. The ice rink conditions will be monitored in line with weather conditions, and it is the ice rink manager's decision to close the ice rink if customer safety is deemed to be at risk.
- From time to time the surface of the rink can be wet due to changes in the weather. If rainwater on the ice exceeds 45mm then the ice rink will be closed.

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**ALL SKATERS ARE ONCE AGAIN REMINDED THAT THEY SKATE ENTIRELY AT THEIR OWN RISK AT ALL TIMES**